



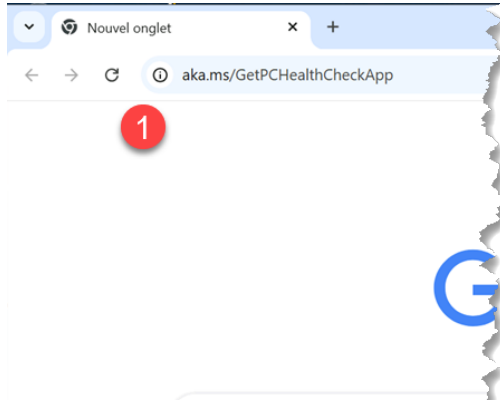
PC Health Check

Steps to Run the PC Health Check App

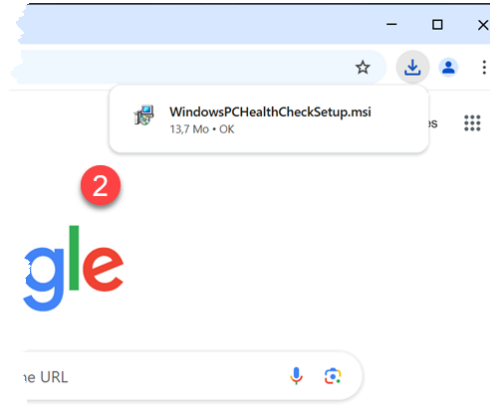
WINDOWS 10 TO WINDOWS 11 COMPATIBILITY

RUN THE PC HEALTH CHECK APP

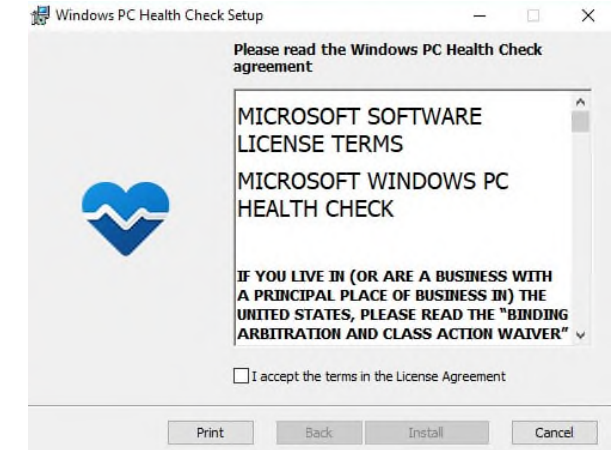
- 1 From a web browser go to :
<https://aka.ms/GetPCHealthCheckApp>



- 2 Wait for the download to complete. Then click on **WindowsPCHealthCheckSetup.msi** to install the app.



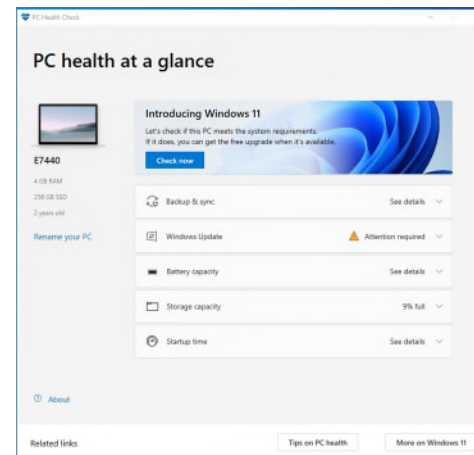
- 3 Review the license agreement, and then click **I accept**. Once accepted, click **Install**.



- 4 Once the Windows PC Health Check setup is complete, click **Finish** to launch the app.



- 5 Click **Check now** to start scanning Windows 11 compatibility on your computer.



- 6 Once the scan is completed 3 different scenarios are possible.

- a) Your organization manages updates on this pc
- b) The PC meets Windows 11 requirements
- c) The PC doesn't currently meet Windows 11 requirements.

See required action on next page

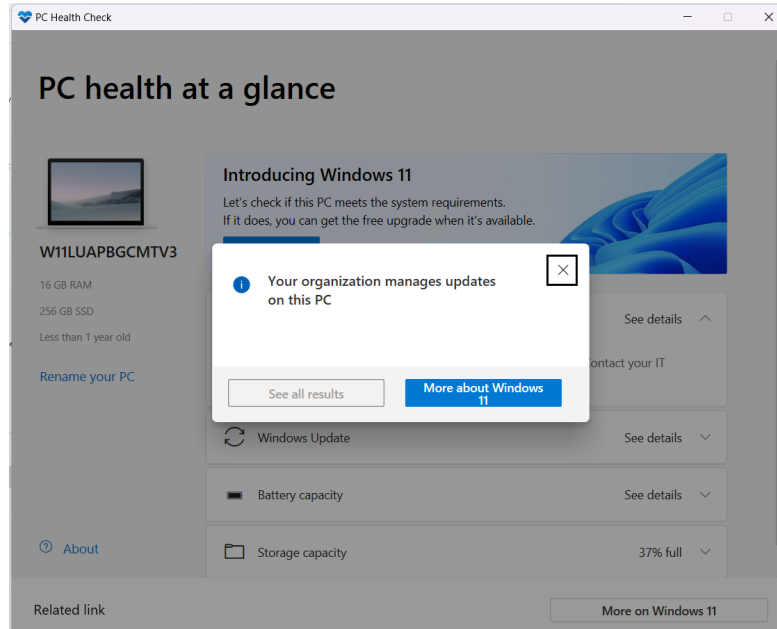


1: Microsoft may release updates to its PC Health Check app on a regular basis. Make sure you have downloaded the latest version before proceeding. The PC Health Check app may be temporarily unavailable when it is updated.

RUN THE PC HEALTH CHECK APP

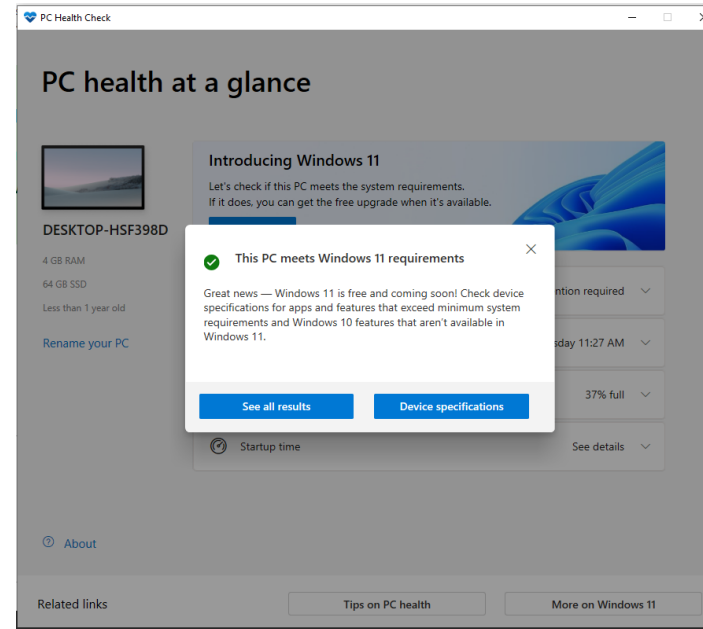
PC Health check app results

a) Hold Message



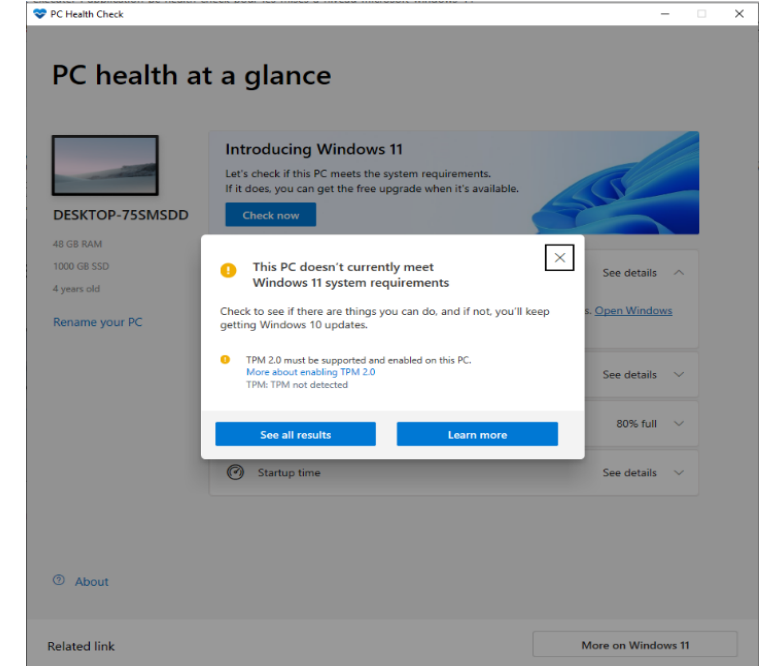
Your computer is managed by UAP and you will receive the update remotely or you will receive a new computer. **No further action required from your behalf.**

b) Success Message(Compatible computer)



Your computer is compatible with Windows 11 and will receive the update once it's available. **No further action required from you on this computer.**

c) Failed Message (Incompatible computer)



Your computer is incompatible with Windows 11 and can't update. You must place an order to replace it with a new W11 extension as soon as possible. **UAP offers discounted purchase or lease options for a limited time.**

RUN THE PC HEALTH CHECK APP

Windows 11 is the latest version of Microsoft Windows. The minimum hardware and software requirements must be met before upgrading to Windows 11. Microsoft has released the minimum hardware requirements:

- ¹ **Processor: 1 GHz or faster with two or more cores on a compatible 64-bit processor or system-on-chip (SoC)**
- Memory RAM : 4 Go
- Storage: 64GB or larger storage device
- System firmware: UEFI, Secure Boot compatible
- TPM: Trusted Platform Module (TPM) version 2.0
- Graphics: Compatible with DirectX 12 or later with WDDM 2.0 driver
- Display: High-definition (720p) display with a diagonal greater than 9", 8 bits per color channel
- Internet connection and Microsoft accounts: ²Windows 11 Home Edition requires an internet connection and a Microsoft account to complete device setup on first use.

1: For a list of compatible 64-bit processors, see [Required configuration](#) for Windows processors.

2: Releasing a Windows 11 Home device in S mode also requires internet connectivity. For more information, see Questions [on Windows 10 and Windows 11 in S mode.](#)